

Ohio Automated Rx Reporting System (OARRS)

Presentation to

The Ohio Association of Physician Assistants

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Objectives Today:

- Provide background on HB93
- Review OARRS system
- Update on changes
- Discuss some case examples

- Disclaimer:
 - I do not work for the Ohio Board of Pharmacy

HB 93 – The “Pill Mill” Bill

- Became Ohio law on May 20, 2011
- Board of Pharmacy (BOP) finalized rules in October
- Board of Medicine finalized rules in November
- The intention is to curb controlled substance abuse, misuse, and diversion

What is the PMP?

- The Prescription Monitoring Program is:
 - A dangerous drug database across Ohio
 - Allows the BOP to collect, analyze, and report data
 - A tool to assist caregivers and law enforcement
 - Not considered a public record
 - Limited to specific individuals in the law and can only be used for specific reasons

Overview

- All ambulatory dispensing of controlled substances and tramadol must be reported to the OARRS system
 - Doesn't include inpatient orders or medications administered in clinic
- Physicians cannot dispense more than a 72-hr supply or 2,500 doses in a month
- Pain management clinics must register and be licensed as a Terminal Distributor of Dangerous Drugs with the BOP

Overview

- All pharmacies dispensing Rxs in Ohio must submit data to the BOP electronically every week
 - Cash claims
 - Commercial insurance
 - Government insurance
- Data is not perfect, but very good.
- May see a 7-day lag.
- Meant to be used as a tool – still requires your professional judgment

Overview

- Data is available 24/7
- Accessing the system and identifying patients seems very quick < 1 min
 - Can only access your patient for a specific reason
 - Unauthorized access is monitored and recorded
- Reviewing the profile can take 3-5 min depending on individual profile
- Document the prospective review in the patient's medical record

Who Requires a Report?

- Patients treated on a protracted basis (12 weeks) with an OARRS drug, must have their profile reviewed before prescribing:
 - Initiation of therapy
 - At a minimum, annually
 - More often - use professional judgment when events don't add up
- The prescriber and dispensing pharmacist must document receipt and assessment of the patient's OARRS profile in the patient record
- Individual OARRS access cannot be shared, but can use delegates (RN, LPN, office staff) who have individual access

Who Requires Access?

- Prescribers
 - Physicians, APN's, PA's
 - Delegates – RN's, LPN's, MA's, administrative support
- Pharmacists
 - Delegates - pharmacy technicians
- Law Enforcement
- Licensing boards
- Ohio Medicaid
- Individuals can request own information

Accessing OARRS

- Good reasons
 - Active treatment of your patient
 - Prospective treatment of your patient
- Not good reasons
 - Fishing for information on individuals that are not your patient or not under an active investigation
 - Doing so as part of pre-employment screening
 - Updating charts in the office

Steps to Follow

- Identify the patient as OARRS or not
 - Reportable drug?
 - Protracted period of time?
 - Other reason to run the report?
- Run the OARRS report using the Internet
- Make professional judgment on course of therapy

What Am I Looking At?

- Verify patient name and DOB
 - Could the be a potential error (spouse, twin, other)?
- Drug names, quantities, and dates
 - Does it make sense based on diagnosis?
- Prescriber names, types of practice, locations
 - Is it is a specialist, primary care, emergency department?
- Pharmacies used, payment type, locations
 - Why would there be differing pharmacies and modes of payment?

Example of OARRS Profile



OHIO Automated Rx Reporting System

77 South High Street, Room 1702; Columbus, OH 43215-6126

-Equal Opportunity Employer and Service Provider-

TEL: 614/466-4143

E-MAIL: Info@ohiopmp.gov

FAX: 614/644-8556

TTY/TDD: Use the Ohio Relay Service: 1-800/750-0750

URL: <http://www.ohiopmp.gov>

Patient Rx History Report

JOHN DOE

DATE : 11/15/2009

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Search Criteria: (Last Name = Doe' and First Name = 'John') and D.O.B. = '05/08/1972' And Zip = '45240' and Request Period = '11/15/2008 to 11/15/2009'

Patients included in report that appear to match search criteria

1234 JOHN DOE, DOB 5/8/1972; 365 E. MAIN ST, BEAVERCREEK, OH
2345 JOHN DOE JR, DOB 5/9/1972, 365 E. MAIN ST FAIRBORN, OH
3456 JOHN R DOE, DOB 5/8/1972, 365 EAST MAIN ST, FAIRBORN, OH

Prescriptions

| Fill Date | Product, Str, Form | Qty | Days | Patient | Prescriber | Written | RX# | N/R | Pharmacy | Pay |
|-----------|---------------------------------|-----|------|---------|------------|-----------|----------|-----|----------|-----|
| 9/25/2009 | APAP/HYDROCODONE 500MG-10MG TAB | 12 | 3 | 1234 | DA AND | 9/25/2009 | 00254513 | N | CVS1234 | C |
| 4/13/2009 | APAP/HYDROCODONE 500MG-10MG TAB | 24 | 4 | 2345 | CH HOS | 4/13/2009 | 4085581 | N | KRO456 | I |
| 1/10/2009 | NOVAHISTINE DH | 120 | 4 | 3456 | SA ROB | 1/9/2009 | 4430714 | N | K-M2345 | I |

Total Prescriptions 3

N/R N=New R=Refill

Pay I=Insurance C=Cash M1=Medicare M2=Medicaid WC=Workers Comp U=Unknown

Prescribers for prescriptions listed

CH HOS CHRIST HOSP; PHARMACY DEPT, 2139 AUBURN AVE, CINCINNATI OH 45219
DA AND DAN ANDERSON, DMD; FAMILY MEDICINE, 5757 BROAD AVE, CINCINNATI OH 45200
SA ROB SAM ROBERTS, MD; 3050 MAIN ST, FAIRFIELD OH 45200

Pharmacies that dispensed prescriptions listed

CVS1234 CVS/PHARMACY#1234, 9876 MAIN ST, CINCINNATI OH 45231 PHONE #
K-M2345 K MART PHARMACY #2345; 12171 HIGH ST, FOREST PARK OH 45240 PHONE #
KRO456 THE KROGER STORE, #456; 1212 WEST ELM ST, CINCINNATI OH 45240 PHONE #

Disclaimer: The State of Ohio does not warrant the above information to be accurate or complete. The Report is based on the search criteria entered and the data entered by the dispensing pharmacy. For more information about any prescription, please contact the dispensing pharmacy or the prescriber.

Current Status

- Feedback has been mixed:
 - Some negative, positive, and quiet
 - Pharmacists see improvement
 - Work on running the report & documentation

FAQ's

- How many prescribers can one delegate be linked to?
 - Unlimited
- How many delegates can one prescriber be linked to?
 - Licensed (RN, LPN) – unlimited
 - Unlicensed (MA, office staff) - 3

Signs and Symptoms of a Problem

- Illegally selling drugs
- Forging or altering a prescription
- Stealing or borrowing reported drugs
- Increasing dosage of reported drugs in amounts that exceed the prescribed amount
- Drug screen result inconsistent with treatment plan or refusing to participate in drug screen
- Arrested, convicted, or received diversion, or intervention in lieu of conviction for a drug-related offense while under the nurse's care;
- Receiving reported drugs from multiple prescribers, OR
- Family member, friend, law enforcement officer or health care professional express concern related to the patient's use of illegal or reported drugs.

Signs and Symptoms of a Problem

- Known history of chemical abuse or dependency
- Appearing impaired or overly sedated during an office visit or examination
- Requesting reported drugs by specific name, street name, color, or identifying marks
- Frequently requesting early refills of reported drugs
- Frequently losing prescriptions for reported drugs
- A history of illegal drug use
- Sharing reported drugs with another person, OR
- Recurring emergency department visits to obtain reported drugs.

Updates from Columbus

- HB 284 passed March 22nd allowing PA's to prescribe CII essentially in the same mode as APN's
- The law mandates using the OARRS system:
 - “As of the end of February there were 2,564 APNs and 485 PAs registered with OARRS. However in 2012, 5,028 Ohio physician assistants and nurse practitioners prescribed at least one OARRS drug. So we have a ways to go to get everyone who needs to use OARRS registered.”

FAQ's

- What if I suspect diversion or abuse?
 - If a law is broken, you are required report it to law enforcement
 - If there is a practice violation, you should report it to the appropriate licensing Board

FAQ's

- What if I discover an error in the OARRS system, how do I file a correction with the Board?
 - Errors should be corrected by the dispensing pharmacy
 - If wrong patient information is under the individual profile, contact the Board of Pharmacy by phone
 - (614) 466-4143 option 1

FAQ's

- How can I contact the BOP regarding my OARRS account log on information?
 - Call the Board (614) 466-4143 option 1
 - Email the Board of Pharmacy @ support@ohiopmp.gov

Case Examples

Open Forum

- What have you seen?
- How is it going in your practice?
- What would you like to see changed?